Christian **Rocco**

PMO & Program Operations · AI Agents & Process Automation

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Summary

PMO and program operations professional with 10+ years across IT, marketing, project management and PMO, focused on AI agents and process automation. At TCS, runs a set of AI agents behind a control layer that blocks risky actions, and set up program governance in 2 weeks. Before that, 9 years replacing manual work with Excel, VBA and Power Query.

Experience

PMO

Tata Consultancy Services (TCS) | Montevideo, Uruguay — Aug 2025 - Present

- Runs a set of AI agents that build DAX measures, Power Automate flows, data pipelines and documentation. Every teammate uses at least two of them.
- Built an LLM-based model that matches open blockers with solved cases and proposes a fix. In active use.
- Designed the agents' control system over 6 months: written rules became automated checks, then guardrails that stop risky actions before they run.
- Set up program governance in 2 weeks, full rollout in 4 months: performance scoring and weekly, monthly and quarterly reviews on Power BI. Used by the team, leadership and the client.
- Automated data checks that caught reporting errors before they reached stakeholders.

Stack: Power BI (DAX, Power Query), Power Automate, GitHub Copilot CLI, Claude Code, MCP, Python and PowerShell built with AI

Project Manager

Indian Motors | Montevideo, Uruguay — Jan 2021 - Jul 2025

Motorcycle importer and distributor

- Raised order volume 35% by proposing, negotiating and launching the Publitas online catalog, with live stock and prices connected to the ERP.
- Generated 20,000 barcodes that used to be typed by hand, through a product-data system built alone in Excel, VBA and Power Query, with error checks before data reached the catalog and the ERP.
- Documented 10 years of systems and processes in 195 guides, plus an onboarding plan for the successor.
- Cut picking and invoicing errors and transport delays by simplifying logistics workflows.

Stack: Excel, VBA, Power Query, Power BI, OPUS ERP, Publitas

Marketing & IT Coordinator

Indian Motors | Montevideo, Uruguay — Feb 2018 - Dec 2020

- Improved internal efficiency 25% with Excel and VBA automations.
- Launched new product lines with sales and purchasing, adding 15% revenue in key segments.

Administrative & IT Support

Indian Motors | Montevideo, Uruguay — Feb 2016 - Jan 2018

- Supported the ERP implementation and trained staff to use it.
- Built an Excel VBA tool for check processing that reduced errors in financial controls.

Projects

- **ERP data extraction (2026):** moved a legacy ERP into a 2.2 GB SQLite database and built an executive sales report from 2014 on.
- **AI skills library:** 73 reusable skills in a personal GitHub repository, used daily.
- **Website for an accounting practice (2026):** React site, Google Ads setup, and an accessibility, SEO and security audit.

Education

Technical Degree in Management (Técnico en Gestión)

Universidad de la Empresa | Montevideo, Uruguay 2021

Certifications

- Scrum and Agile Methodologies, Coderhouse, 2024
- Python Programmer, Coderhouse, 2024
- Business Analytics, Coderhouse
- Advanced Microsoft Excel, BIOS, 2015
- Certificate of Competency in English, Alianza / University of Michigan

Skills

AI and Automation:

AI agents | Power Automate | VBA | GitHub Copilot CLI | Claude Code | MCP | prompt design | human review controls

PMO:

program governance | KPI and executive reporting | performance scoring | review cadences | process mapping | documentation and handover | Scrum

Data and BI:

Power BI (DAX, Power Query, semantic models) | advanced Excel | data quality checks

Languages:

Spanish (native) | English (professional, daily work with an international client)